



# Why Neoskill?



#### **Incorporated 1997**

With over 27 years as a training provider, Neoskill is a reliable, stable and knowledgeable organisation for clients who require a variety of training services.



#### **Permanent Trainers**

Neoskill trainers are full-time, permanent trainers and are not employed on a contract basis. This enables us to consistently provide a high level of quality and flexibility to our clients.



#### Courses

We provide both Power Skills and Systems training. Our courses are focused on improving effectiveness and efficiency resulting in a more collaborative and productive work environment.



#### **Customised Solutions**

Our training solutions can be customised to meet the needs of the client. This ensures the training is more relevant and impactful for learners and in-line with organisational goals.



#### Clients

Our clients range from medium-sized companies to blue-chip multinational organisations in a variety of industries. They include Cisco Systems, the London School of Economics, AstraZeneca, Reuters, Santander and more.



#### **Delivery Methods**

Our global training delivery methods include face-to-face training, live online training, e-Learning packages and Video on Demand. We have dedicated trainers for each delivery method, that provide exceptional learning experiences.



# Course Description

Enhanced communication skills allow people to stay a few steps ahead. These skills provide individuals with the ability to adapt communication styles successfully, to connect with others and manage challenging situations effectively.

#### In this course we explore:

- the different communication styles you may utilise in order to connect with individuals
- varying communication strategies to reach mutually beneficial outcomes
- a communication framework to implement your strategies effectively

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# Course Benefits

After completing this course you'll be able to understand the different, impactful communication strategies presented. You will also be able to effectively manage situations by applying varying forms of communication styles.

**Delivery Method 1:** Live Virtual

Duration: 3.5 hrs

**Delivery Method 2:** Face-to-Face

Duration: 1 day



### Power Skills Courses



#### **Time to Save Time**

3.5 hrs online training / 1 day face-to-face training.



#### **Rewire Your Biases**

3.5 hrs online training / 1 day face-to-face training.



#### **From Emotions to Empowerment**

4.5 hrs online training / 1 day face-to-face training.



#### The Art of Great Leadership

3.5 hr online training / 1 day face-to-face training.



#### **Destress, Avoid Burnout**

3.5 hrs online training / 1 day face-to-face training.



### In Pursuit of Agreement: The Art of Negotiation

3.5 hrs x2 online training / 1 day face-to-face training.



#### **Story Tell To Success**

3.5 hrs online training / 1 day face-to-face training.



#### **The Power of Magic Words**

1 hr online training / Half-day face-to-face training.



### The Corporate Persuader: The Art of Influence & Persuasion with Integrity

3.5 hrs online training / 1-day face-to-face training.



## The Trust Catalyst: Building Effective Relationships

4.5 hrs online training / 1 day face-to-face training.